Through this document, NETSENS S.r.l. has identified an integrated policy for the management of **Quality and Environmental** aspects in line with the context of the strategic risks of its organisation, of the business group of which it is an integral part and in compliance with the legal and regulatory requirements in force.
Through this policy, NETSENS S.r.l. undertakes to achieve its business objectives taking into strong consideration the opportunity and stimulus expectations of its collaborators in compliance with contractual obligations and in accordance with regulations concerning the dissemination of ethical values and a socially responsible culture within the company.

The Management of NETSENS S.r.l., aware that the continuous improvement of its processes contributes to the reduction of the impact that its activities have on the environment, has decided to embrace this inspiring principle and apply it by adopting an Environmental Management System that complies with the requirements of the UNI EN ISO 14001:2015 standard and to commit itself to creating an Environmental Policy necessary to formalise the objectives and commitments it wishes to achieve.

OUR OBJECTIVES

In accordance with the above, our company is committed to pursuing the following **objectives**:

- Understand the internal and external context (economic, social, territorial, regulatory, etc.) in which the company operates in order to identify the needs and expectations of the parties concerned and seek, with constancy, their satisfaction;
- Knowing the needs of Customers and perceiving their expectations in good time, realising through targeted design of customisations, software capable o f guaranteeing the best end-user satisfaction;
- Involve customers and suppliers in a relationship of close collaboration to provide the necessary stimuli for a common quest for constant improvement;
- Continuously search for appropriate and efficient solutions, processes and operating methods that allow us to be technologically and organisationally at the cutting edge;
- Promote a cutting-edge corporate image through the constant renewal of technologies, company premises, and through the updating of internal and external communication channels (website, company logo and product logos);
- Adopting internal procedures that guarantee the adoption of rapid and effective solutions to deal with the various degrees of defectiveness of products and services provided to customers;
- Continuously seek appropriate and efficient solutions, processes and operating methods to prevent the occurrence of non-conformities, accidents, injuries and occupational illnesses;
- scrupulously observe the laws and all environmental regulations applicable to its activities and the prescriptions subscribed to by the company
- systematically detect the environmental impacts of its operations, understand their effects and identify their causes, and minimise their impacts on the environment in order to protect health and the environment
- rigorously plan its environmental objectives in the long, medium and short term, implementing the relevant programmes, continuously monitoring the progress of these programmes and implementing appropriate corrective and preventive actions when necessary
- endeavour to generate and manage waste in such a way as to favour, whenever possible, recovery and recycling rather than disposal;
- minimise the environmental impacts of its technologies, activities and services through the use of procedures and planning systems geared to this end
- use appropriate control and audit methodologies of its own System.

- involve and raise awareness of the company's policy and reference procedures among all the people who work for the organisation or on its behalf whose actions are strategic at an environmental level
- keep its personnel constantly trained and updated.
- develop awareness of the environmental implications of logistics and mobility;
- define operating methods that take into account the environmental aspects of each work activity;
- measure and continuously improve environmental performance, both with regard to research and support activities, while maintaining maximum transparency and attention to stakeholders;

THE INTEGRATED SYSTEM

To implement these principles, the General Management of NETSENS S.r.l. has adopted a strategy articulated along several lines of action, strongly integrated with each other and based on the requirements expressed by the ISO 9001:2015 (Quality), ISO 14001:2015 (Environment) standards.

The commitments that the Management has established and requires each employee to observe are:

- To put in place and maintain an effective Integrated Management System according to the requirements of the UNI EN ISO 9001:2015, ISO 14001:2015 Standards.

- Define the criteria and implement a methodology for assessing the risks inherent in the critical aspects of its activities (with particular regard to the issues of organisation of business processes, environment and safety in the workplace and data security), thus determining acceptable risk levels and intervention protocols, where necessary;

- Monitor and control the organisation's processes in order to assess their understanding within the company, ensure the adequacy and continuous improvement of the Integrated System through the use of appropriate indicators and the definition of development objectives and targets;

THE INTEGRATED POLICY

NETSENS S.r.l. acts at all levels of the organisation with the aim of fostering the growth of an internal culture and pursuing the principles of sustainability by promoting individual responsibility, the centrality of the person, and the sharing of experience and knowledge among its collaborators in order to achieve environmentally responsible behaviour. These objectives, translated into measurable targets, are periodically reviewed to ensure that they are in line with any new environmental requirements and changes in Netsens' activities.

This company policy is subject to periodic review against internal or external changes to the organisation in order to ensure its validity, adequacy and effectiveness within the Integrated Management System and to promote a commitment to continuous improvement.

The Management of NETSENS S.r.l. is continuously and directly committed to disclosing and making this Company Policy publicly available, as well as to making the expected and achieved results known to internal and external stakeholders.

This policy constitutes a precise objective and constraint towards all parties interested in the activities carried out by NETSENS S.r.l.

The personnel of NETSENS S.r.l. are committed at all levels to consciously pursuing what is stated in this policy, each according to his or her abilities, responsibilities and competences in respect of the values and codes of conduct of NETSENS S.r.l.

24/06/2025 The Management of Netsens